

Email Systems

Over the last few years, email has proved to be one of the most widely used communications tools available. Having worked in the superyacht industry for over 10 years, OceanWeb not only understands the unique problems that a constantly moving vessel has to overcome with its varied equipment and configurations, but also the challenges faced by a crew and passengers with demanding and often different needs and requirements.

We believe that we should not compromise our clients by providing a set email 'package' that imposes restrictions and limits. Instead, we pride ourselves on working closely with the client to develop a bespoke and scalable system that completely fulfils their needs and provides a reliable and effective service.

Our Fully Managed Email Service can be defined by its 3 core elements:

• **Design & Configuration**

• **Management & Support**

• **Protection**



Design & Configuration

We listen to our client's individual needs and requirements in order to provide a tailored system based on the communications equipment available and the user's working practices. We are specialists in the use of MDAemon, MailEnable, Kerio Mailservers, and many email clients such as: MS Outlook, Outlook Express, Entourage, Mail and Thunderbird. Features of our systems can include :

- Integration and configuration of hardware into existing system
- Unlimited POP email accounts
- Ability to access your email from any internet connection with our Webmail service
- Compression techniques
- Bespoke content filtering e.g. redirecting emails over a certain filesize, etc
- Domain services - complete management including hosting, configuration, transfers and renewals
- User guides and online training
- Remote IT support

Protection

We take the security and protection of our clients email seriously and therefore employ the latest protection methods to ensure this:

- F-Prot anti-virus protection (updated daily)
- Barracuda Spam Firewall
- AVG Antivirus scanning

Management & Support

Our dedicated support team can fully manage your email system, completing all the necessary day-to-day tasks for you.

- Creating, modifying and deleting accounts
- Continual server monitoring ensuring email delivery
- Problem troubleshooting
- Remote support
- Daily backup of emails and files