



OceanWeb  
MARINE IT & COMMUNICATIONS

VSAT & Airtime · 4G & GSM · IT Support · TVRO, SKY & IPTV  
Bandwidth Management · Websites · Cyber Security · Managed Email



### QUALIFIED ENGINEERS

We have a core team of qualified, friendly engineers who hold all the up to date, relevant industry certifications



### INDUSTRY EXPERIENCE

We have been involved in over 40 new-builds and refits and can advise you on logical and reliable network upgrade pathways



### VALUES & VALUE

Our core values are trust and integrity. Trust us to provide a reliable network that could save costly issues in the future



# ABOUT US

We provide customised, reliable and cost-effective hardware, software & internet based solutions to the marine industry.

We tailor our services to each of our clients dependant on requirements, vessel and budget and assign each vessel with a dedicated support team.

Our certified engineers travel worldwide to install, commission and service a wide range of Satcom and IT hardware.

We work hard to build strong and trusting relationships.

We look forward to working with you.

*Ben Hestell*



We make things simple and easy to understand to avoid confusion and maintain efficiency



We strive to understand your requirements so that we can tailor our solutions to suit you



We never compromise quality - Using the best technology available ensures reliable service and connections



We complete projects efficiently with minimal disruption

# VSAT & AIRTIME

## Hardware:

- ✓ Supply
- ✓ Installation
- ✓ Servicing
- ✓ Maintenance

Our trained engineers ensure that installs are completed correctly and to the highest standard.

Using our state of the art diagnostic equipment, we are able to accurately calculate RF cable and connector loss, enabling us to ensure you receive the best connection possible.



## COVERAGE

Five airtime providers to choose from, enabling us to tailor a package to meet your specific needs



## FLEXIBILITY

Full flexibility on bandwidth and pricing structures, lay up periods and contract duration



## SUPPORT

Timely and effective support on board and remotely for our range of terminals and services

We pride ourselves on customer service, fast performance and flexible contracts and we can supply speeds up to 100Mbps over 80+ beams providing near global coverage. We can also provide VPN, Smart DNS and VoIP services.



Time to change  
your VSAT  
provider?



## SATC

- Registration & administration
- LRIT compliance testing
- Letter Of Guarantee (LOG)
- SSAS systems & routing
- Installation upgrades
- GMDSS

## FBB

- Full hardware packages
- Global coverage (ex. Polar Regions)
- Flexible contracts
- Usage management
- Streaming & background IP data

## IRIDIUM

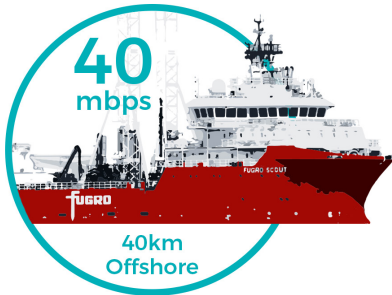
- Iridium hardware
- Voice and data plans
- Full Global coverage
- GMDSS option

# 4G

Roam seamlessly between countries without having to manage multiple SIMs or activate regional plans.

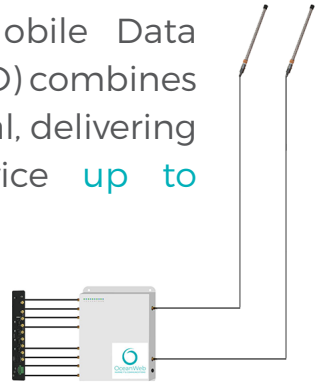
- Plans up to 10TB per month
- Full support, administration and monitoring
- Bandwidth aggregation / bonding
- Flexible contracts
- Data sharing
- Layup periods

Great  
Value  
Euro  
Data



Our Offshore Mobile Data Optimiser (OMDO) combines & boosts 4G signal, delivering a working service up to 40kms offshore.

(Router connected through our OMDO to external, mimo omni-directional antennas).



"We are currently 40KM offshore in the Baltic sea and have 100% signal with decent speeds" - Brendan Nisbett, ETO - Fugro Scout



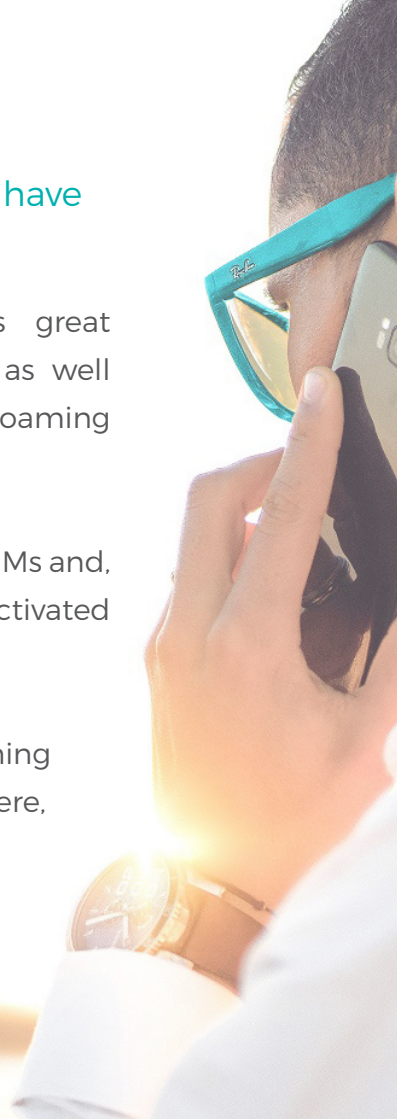
# GSM

For high clarity, good quality calls, we have the plan for you

Our extensive partner network provides great coverage throughout Europe and the UK as well as enabling you to experience worry-free roaming across a global network.

We provide, support and administer our UK SIMs and, using our in-office stock, we can have an activated SIM delivered to you within 3 working days.

The plans we offer present outstanding roaming value and allow you to work anytime, anywhere, with our engineers at your side providing support and assistance as required.



# IT SUPPORT

We provide specialist IT support to ensure the smooth operation of your IT infrastructure. Our dedicated support engineers are on duty to quickly identify and resolve any issues.

- Live monitoring of networks
- Management, repair & upgrade of systems
- Comprehensive remote & on-site support
- On board & remote back-up systems

Our fully certified, knowledgeable Engineers are alerted to any service connectivity issues via a remote monitoring system, This enables them to immediately begin work on finding a resolution, often even before our clients notice that any services are down.

Ask us  
about  
High  
Availability  
Gateways



Our Remote ETO service is currently utilised by 40+ vessels worldwide and we've had great feedback from our Captains & Crew.



# FIXT!

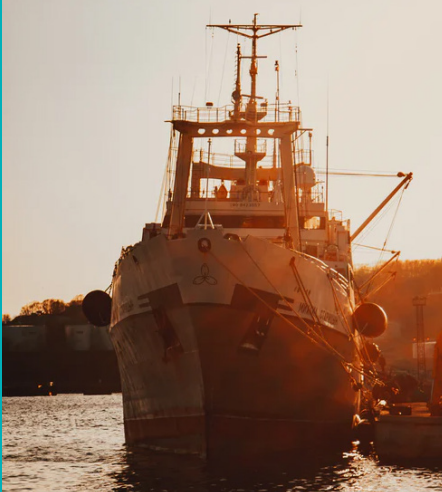
## PROACTIVE NETWORK MONITORING

FIXT! enables us to detect faults before they become disasters and provide proactive remote support and maintenance to ensure tech performance on board is at its maximum.

This service is now available as part of our comprehensive IT Support Contracts.



  
**OceanWeb**  
MARINE IT & COMMUNICATIONS



Environment Monitors  
Low Disk Space Alerts  
Hardware Health Indicator  
Root Cause Analysis  
Remote Maintenance  
Bandwidth Statistics  
Usage Reports  
Personalised Dashboards  
Centrally Managed

## REMOTE ETO

**Contact us  
today for  
more  
information**

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info@oceanweb.com  
www.oceanweb.com

## CYBER RISK SECURITY

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Do you know where you stand with the IMO's Cyber Risk regulations? OceanWeb offer a variety of cutting edge Cyber Risk Security solutions that can help to safeguard the private information you hold and share electronically, ensuring that it isn't compromised.

# MANAGED EMAIL

Don't compromise with a set email 'package' that imposes restrictions and limits.

We work closely with you to develop a bespoke and scalable system. Our core elements are:

- Design & Configuration
- Management & Support
- Protection & Security
- Shared inboxes
- Shared calendars & folders



# BANDWIDTH MANAGEMENT

We can install systems to manage bandwidth across your off vessel connections.

- Content blocking and filtering to manage traffic e.g. social media
- Advanced anti-virus to limit exposure in BYOD environments
- Load balancing for efficient bandwidth use
- Device and user quotas to monitor and control activity

## We now offer High Availability Gateways

High Availability Protection eliminates the risk and cost of lost connectivity and threat-protection downtime. If a crash or failure occurs, the second gateway will jump into action immediately and you will be consistently connected with no downtime.



# WEBSITES

We can design and develop responsive websites, ensuring that look, feel and usability is consistent, no matter what device the site is viewed on. We also offer:

- Domain administration
- High quality hosting on dedicated servers
- Website update service



The perfect solution to raise awareness of your fleet.



# SKY

We are official Sky Offshore resellers.

Offer your crew all the comfort of their own home with Sky content chosen to suit their needs.

From 24 hour news coverage and sports packages to cutting edge dramas, the best new comedy and the latest blockbusters, Sky has you covered.

# TV

We can supply and install a wide range of TVRO hardware and our trained engineers will ensure that the install is completed to the highest standard.



# IPTV

We can provide and configure the following:

- Netflix
- Amazon Prime
- Apple TV
- Plus many more!

They can be assigned to certain off vessel connections via your gateway to provide access to a huge library of HD content.

**sky** | Offshore





## CCTV Features

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- Intuitive mobile app
- Motion alarms & notifications
- Secure backup of recordings
- Low-light, IR and thermal imaging
- Secure remote viewing

ISKY



# CCTV

We can design and install bespoke CCTV systems using high quality cameras and you can play back and monitor footage from your own devices. Motion detection allows you to quickly skip through hours of footage to find the clips that you need.

# VOIP

Our IP based internal telephone system allows internal calls to be made around the vessel as well as providing outgoing lines via GSM, SatCom, and SIP trunk

- Powerful Remote Management
- Softphone for iOS and Android
- PA System / Group Intercom
- Huge list of supported VoIP hardware with auto provisioning
- Voice, video and messaging supported
- Mobile use via app
- Doorbell integration
- Redundancy solution

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